

APPLICATION FOR SGNIC'S REGISTRAR ACCREDITATION

SECTION I : General Information on Submission of Application

1. The Applicant should submit four copies of responses to the questions in this application form and submit the same (by mail or courier) to SGNIC at the following address:

Singapore Network Information Centre (SGNIC) Pte Ltd
8 Temasek Boulevard
#14-00 Suntec Tower 3
Singapore 038988
Attn: General Manager, SGNIC

2. The Applicant is required to pay an application-processing fee of S\$1,000 plus GST at the prevailing rate. The fee is non-refundable and is to be paid by way of a crossed cheque made payable to 'Singapore Network Information Centre (SGNIC) Pte Ltd'.
3. SGNIC may seek clarification and additional information from the applicant in relation to the application.
4. The Applicant will under normal circumstances be informed of the outcome of the application within six weeks of submission of complete information as required in this application.
5. Approval of the application will be at the sole discretion of SGNIC.
6. The Applicant must declare that the information submitted in the application is true and accurate in all aspects. The Applicant will be bound by all terms, commitments, offers, presentations, proposals, plans and obligations stated in the application. The application must be signed and sealed on behalf of the Applicant by an authorised representative of the Applicant and who has overall responsibility in ensuring Applicant's compliance with the accreditation requirements.

SECTION II : Information to be Provided in Registrar Accreditation Application

Please provide the following information, beginning each Part on separate sheet and answering each request in a numbered paragraph corresponding with the number of the question. Please give the most complete answer possible, explaining all capabilities in detail, and attaching, labelling, and referencing all necessary supporting documents to be provided together with the response.

PART A - General Information

1. Name and business address of applicant
2. Type of business entity (corporation, partnership, etc) and company / business registration number. Where the applicant is not based in Singapore, please provide evidence of accreditation by ICANN and full details thereof.
3. Contact number (both telephone and fax numbers) and email address of applicant.
4. Name and details of contact person (including contact number and email address) of applicant
5. Internet address of applicant's World Wide Web site.
6. Corporate and shareholding structure of the applicant indicating the ultimate ownership
7. Track records of operational experience in dealing with domain name registrations. Applicant must have at least six (6) months prior experience in domain name registration and management either as a reseller of a current registrar of SGNIC or as a registrar of other gTLDs/ccTLDs
8. The organisation structure it intends to set up and the deployment of staff with details of names of staff and their qualification, background and experience in providing the registrar service.
9. Please attach a certified copy of the Business Registration Certificate from the Accounting and Corporate Regulatory Authority (ACRA) or equivalent government or regulatory authority evidencing applicant's corporate status.

PART B – Technical Capabilities

Detailed description of applicant's technical capabilities or technical plans as specified below:

1. Software and hardware facilities (including host, nameservers, database and related application software) showing how the applicant's system is connected to the Internet and the diversity plan and the application software it employs in operating the DNS. Also state facilities such as trace route that will be made available to SGNIC at no cost to monitor the network performance of registrars.
2. Information processing systems used to handle domain name registration and related activities such as request for modifications to domain name registrations, including renewals and transfer of domain name registration, changes of registrar, updates to information and other requests.
3. Capability for providing a reliable backup of registration data including data escrow arrangements under which SGNIC can have access to and where necessary, use and act on all such data.
4. Capability for providing information systems security procedures to prevent system hacks, break-ins, data tampering and other disruptions to operations.
5. Capability for providing registrants with continued use of their domain names in the event of business cessation or termination of service as accredited registrar of SGNIC.

PART C – Business Capabilities

Detailed description of applicant's business capabilities or business plans as specified below:

1. Overview of business operations and business plan.
2. Management and communication systems used to handle domain name registrations and related activities such as request for modifications to domain name registrations, including renewals and transfer of domain name registration, changes of registrar, updates to information and other requests
3. Organisational capability to engage sufficient number of qualified employees to handle the technical, administrative and customer support aspects of the registrar business.
4. Financial capability in the form of working capital for the operation of the registrar business. For Singapore-based applicants, the applicant must provide evidence of its having maintained a minimum working capital of S\$50,000 for at least the preceding two years such as audited financial statements for the last two financial years, or other

similar supporting documents deemed suitable by SGNIC. Singapore based applicants which do not have the required audited statements, or other supporting documents deemed suitable by SGNIC, are required to provide SGNIC with a performance bond of S\$30,000 in the form of a banker's guarantee when accepted by SGNIC as accredited registrars. SGNIC reserves its right to increase the performance bond at SGNIC's sole discretion. Applicants not based in Singapore should provide evidence of their accreditation as a registrar by ICANN.

5. Ability to meet all of a registrar's responsibilities and obligations under the Registrar Accreditation Agreement.
